

SANTAP SANHARI MISHRA

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EDUCATION

Ph.D (Public administration), MBA, M,Phil (Public administration), MA (Public administration) from Utkal University, Bhubaneswar, Odisha.

- Qualified UGC-NET in Public Administration
- Trained policy evaluator – Training workshop conducted jointly by Cornell University, USA and GRAAM, India

RESEARCH INTERESTS

Leadership, Public policy implementation, Good governance, Sound governance and e-governance

TEACHING INTERESTS

Public Policy Implementation, Public Policy Analysis, Social Research Methods

PUBLICATIONS

Books

1. Pani, N. & Mishra, S.S. *E-Governance*. Himalaya Publishing House. 2009. Mumbai. Pp.1-288
2. Pani, N., Mishra, S.S. & Sahu, B.S. *Modern System of Governance: Good Governance Vs E-Governance*. Anmol Publications. 2004. New Delhi. Pp.1-256

Journals

1. **Mishra, S.S.**, Hassen, M. (2023). Servant Leadership and Employee's Job Performance: The Role of Public Service Motivation in Ethiopian Public Sector Organizations. *International Journal of Public Leadership*, 19(1), 64-80. (Emerald, Scopus and Web of science indexed). <https://doi.org/10.1108/IJPL-05-2022-0025>
2. **Mishra, S.S.** (2023). '5T' Approach to Governance Transformation: Finding a Doctrinal Basis for Further Research. *Indian Journal of Public Administration* (Sage, UGC-CARE indexed). <https://doi.org/10.1177/00195561221141507>
3. **Mishra, S.S.** (2022). Mediating roles of service innovation and perceived corruption in the relationship between e-government and citizens' satisfaction. *International Journal of Public Administration* (Routledge – Taylor & Francis; Scopus and Web of science indexed, ABDC – rank B). <https://doi.org/10.1080/01900692.2022.2139845>

4. Ramakrishna, G., Berhanu, B. & **Mishra, S.S.** (2023) Ethical Leadership and Students' Satisfaction in Public Universities of Ethiopia: Mediating Role of Perceived Good Governance. *International Journal of Public Administration*, 46(13), 902-914 (Routledge – Taylor & Francis; Scopus and Web of science indexed, ABDC – rank B). <https://doi.org/10.1080/01900692.2022.2044859>
5. Ramakrishna, G., Berhanu, B. & **Mishra, S.S.** (2022) Ethical Leadership, Good Governance and Employee Commitment: Testing a Moderated Mediation Model in Public Universities of Ethiopia. *Journal of Public Affairs*, 22 (s1), e2742. (Wiley-Blackwell; Scopus and Web of science indexed, ABDC – rank B). <https://doi.org/10.1002/pa.2742>
6. **Mishra, S.S.** & Kasim, J.J. (2023). Team Culture, Employee Commitment and Job Performance in Public Sectors: A Multi-level Analysis. *International Journal of Organizational Analysis*, 31(2), 351-367 (Emerald, Scopus and Web of science indexed, ABDC – rank B). <https://doi.org/10.1108/IJOA-02-2021-2631>
7. **Mishra, S.S.** (2021). Sailing through Troubled Water of Pandemic by 'Sound Governance' Boat: Lessons from Odisha, India. *International Journal of Public Administration*, 44(11-12), 1041-1049 (Routledge, Scopus and Web of science indexed, ABDC – rank B). <https://doi.org/10.1080/01900692.2021.1934874>
8. **Mishra, S.S.** (2021). Leadership of Political Policy Entrepreneurs: a Comparison of Transactional and Transformational Styles. *Public Organization Review*, 21(3), 527-541 (Springer Nature, Scopus Indexed and Web of science indexed). <https://doi.org/10.1007/s11115-021-00508-6>
9. **Mishra, S.S.** (2021). Do Street-Level Bureaucrats Exhibit Transformational Leadership for Influencing Sound Governance and Citizens' Satisfaction? *International Journal of Public Administration* 44 (15), 1366-1377 (Routledge, Scopus and Web of science indexed, ABDC – rank B). <https://doi.org/10.1080/01900692.2020.1765798>
10. **Mishra, S.S.** & Seifu, B. (2020). Roles of transparency and trust in the relationship between privatization and customers' satisfaction in Ethiopia: results of structural equation modelling. *Public Organization Review*. 20(4), 753-769. (Springer Nature, Scopus indexed and Web of science indexed)
<https://link.springer.com/article/10.1007/s11115-020-00468-3>
11. **Mishra, S.S.** & Ashenafi Geleta. (2019). Can an e-government system ensure citizens' satisfactions without service delivery?. *International Journal of Public Administration*, Issued in (2020) 43(3), 242-252. (Routledge, Scopus and Web of science indexed, ABDC – rank B) <https://doi.org/10.1080/01900692.2019.1628053>
12. **Mishra, S.S.** & Abdullahi, M.M (2020). Citizens' satisfaction with government in a highly corrupt public life: role of trust in democracy and civil society participation in Somalia. *Journal of Asian and African Studies*, 55(5), 762-779. (Sage publication, Web of Science and Scopus indexed). <https://doi.org/10.1177/0021909619900193>
13. **Mishra, S.S.** & Momin, M.M. (2019). Is Citizens' Trust Escalating the Effect of Sound Governance on Citizens' Satisfaction in Ethiopia? *International Journal of*

Public Administration, Issued in (2020) 43(1), 84-93. (Routledge, Scopus and Web of science indexed, ABDC – rank B). [DOI:10.1080/01900692.2019.1669050](https://doi.org/10.1080/01900692.2019.1669050)

14. **Mishra, S.S.** (2019). Testing the antecedents to e-democracy towards citizens' happiness: a structural equation modelling approach to 'MyGov' initiative, India. *International Journal of Public Administration*, Issued in 43(15). 1293-1303. (Routledge, Scopus and Web of science indexed, ABDC – rank B). [DOI:10.1080/01900692.2019.1669051](https://doi.org/10.1080/01900692.2019.1669051)
15. **Mishra, S.S.** (2019). An exploratory study on causes of corruption and its effect on public service delivery. *South Asian Journal of Socio-Political Studies*, XX (1).
16. Wubneh, W.K. & **Mishra, S.S.** (2018). "Causes of corruption and its effect on public service delivery: the case of Mekane Eyesus Town Administration Urban Development and Construction Office, Amhara National Regional State". *Journal of Governance and Public Policy*. 8(1). IPE:Hyderabad (UGC indexed journal no. 44143).
17. **Mishra, S.S.** (2010). "Achieving Good Governance through E-governance; an Empirical Study of Orissa". *Icfai journal of governance and public Policy*. Vol.5, No.3.

Book Chapters

1. Mishra, S.S. (2019). Bureaucratic culture in the context of globalization. In Ali Farazmand (Ed.) *Global Encyclopedia of Public Administration, Public Policy and Governance*, Springer cham. https://doi.org/10.1007/978-3-319-31816-5_3786-1
https://link.springer.com/referenceworkentry/10.1007/978-3-319-31816-5_3786-1
2. Mishra, S.S & Ghosh, S. "Decentralization and Development in India" in Ghosh, S. & Mishra, S.S. (ed.) *Decentralization and Development*. ICFAI University Press. 2008. Pp. 192-201. ISBN-978-81-314-1739-3
3. Ghosh, S. & Mishra, S.S. "Rural Development: Issues and Challenges" in Ghosh, S. & Mishra, S.S. (ed.) *Rural Development: Issues and Experiences*. ICFAI University Press. 2008. Pp. 3-16. ISBN-978-81-314-2066-9
4. Panigrahi, P. & Mishra, S.S. "Introduction of public goods and the genesis of public-private partnership" in Mishra, S.S. & Panigrahi, P. (ed.) *Public-Private partnerships: A New Paradigm*. ICFAI University Press. 2008. Hyderabad. Pp.3-16. ISBN-81-314-1261-4
5. Hussain, A. & Mishra, S.S. "Build-operate-transfer: models, issues, and emerging trends" in Hussain, A. & Mishra, S.S. (ed.) *Build-Operate-Transfer: Concepts and Experiences*. ICFAI University Press. 2008. Hyderabad. Pp.3-15. ISBN-978-81-314-2040-9
6. Mishra, S.S. & Das, N. "BOT: the cases of L&T, Siemens & Bangalore expressway" in Hussain, A. & Mishra, S.S. (ed.) *Build-Operate-Transfer: Concepts and Experiences*. ICFAI University Press. 2008. Hyderabad. Pp.175-83. ISBN-978-81-314-2040-9

7. Mishra, S.S. & Panigrahi, P. "Public-private partnership in agriculture" in Mishra, S.S. & Panigrahi, P. (ed.) *Public-Private partnerships: A New Paradigm*. ICFAI University Press. 2008. Hyderabad. Pp.233-43. ISBN-81-314-1261-4
8. Mishra, S.S. & Bandyopadhyay, S. "Preferential Trade Agreements: An Overview" in Mishra, S.S. (ed.) *Preferential Trade Agreements: Global Experiences*. ICFAI University Press. 2008. Pp. 1-17. ISBN-978-81-314-1467-5
9. Mishra, S.S. "South Africa – European Trade Relationship: An Assessment of Free Trade Agreement" in Mishra S.S. (ed.) *Preferential Trade Agreements: Global Experiences*. ICFAI University Press. 2008. Pp. 97-113. ISBN-978-81-314-1467-5
10. Mishra, S.S. "Conceptualizing e-democracy" in Mishra, S.S. (ed.) *E-Democracy: Concepts and Practices*. ICFAI University Press. 2008. Hyderabad. Pp.3-23. ISBN-978-81-314-1914-4
11. Mishra, S.S. "Pension reforms: the basics" in Mishra, S.S. (ed.) *Pension Reforms: Some Concepts and Country Experiences*. ICFAI University Press. 2008. Hyderabad. Pp.3-14. ISBN-978-81-314-1480-4
12. Mishra, S.S. & Karmakar, N. "JIT: a critical analysis" in Mishra, S.S. & Karmakar, N. (ed.) *Just-in-Time: Concepts and Applications*. ICFAI University Press. 2008. Hyderabad. Pp.46-56. ISBN-978-81-314-1560-3
13. Mishra, S.S. & Das, S. "Mahatma Gandhi and Corporate Social Responsibility" in Pani, S. & Pani, N. *Reflections on Gandhi: The Forgotten Mahatma*. Zenith Publication.2008.New Delhi. ISBN-978-81-906069-5-0
14. Mishra, S.S. & Nandy, K. "Indian Practices of Federalism" in Mishra, S.S. (ed.) *Federalism: Concepts and Practices*. ICFAI University Press. 2008. Pp. 217-230. ISBN-978-81-314-1997-7
15. Mishra, S.S. & Hussain, A. "Conceptualizing Social Justice" in Mishra, S.S. and Hussain A. (ed.) *Social Justice: Concepts and Country Experiences*. ICFAI University Press. 2008. Pp. 3-19. ISBN-978-81-314-1954-0
16. Hussain, A. & Mishra, S.S. "Understanding Global Civil Society" in Mishra, S.S. and Hussain A. (ed.) *Global Civil Society: Perspectives and Initiatives*. ICFAI University. 2007. Pp. 1-12. ISBN-81-314-0836-1
17. Mishra, S.S. "Human rights: an introduction" in Mishra, S.S. (ed.) *Human Rights: An Introduction*. ICFAI University Press. 2007. Hyderabad. Pp.3-21. ISBN-81-314-1202-9
18. Mishra, S.S. "NGO-ization of participatory development: maladies and remedies" in Mishra, S.S. (ed.) *NGOs: an introduction*. ICFAI University Press. 2007. Hyderabad. Pp.177-210. ISBN-81-314-0768-3
19. Hussain, A. & Mishra, S.S. "Participatory development: an introduction" in Hussain, A. & Mishra, S.S. (ed.) *Participatory Development: An Introduction*. ICFAI University Press. 2007. Hyderabad. Pp.3-13. ISBN-81-314-0799-3

20. Mishra. S.S. & Gupta, R. "Corruption and its treatment: an Indian perspective" in Mishra. S.S. & Gupta, R. (ed.) *Corruption: The Causes and Combating Strategies*. ICFAI University Press. 2007. Hyderabad. Pp.278-94. ISBN-81-314-0880-9
21. Mishra, S.S. "Decentralization of Collective Bargaining in USA" in Dr. Sanjeev Kumar Singh (ed.) *Collective Bargaining: An Introduction*. ICFAI University Press. 2007. Hyderabad. Pp. 61-69. ISBN-81-314-0682-2. Reprinted in Ghosh, S. & Mishra, S.S. (ed.) *Decentralization and Development*. ICFAI University Press. 2008. ISBN-978-81-314-1739-3
22. Pani, N. & Mishra, S.S. "E-Governance in developed nations: lessons for developing nations" in Mishra, S.S. & Mukherjee, A. (ed.) *E-Governance in Developing Nations*. ICFAI University Press. 2007. Hyderabad. Pp.12-34. ISBN-81-314-0720-9
23. Mishra, S.S. "Technology: the missing link in e-governance in developing nations" in Mishra, S.S. & Mukherjee, A. (ed.) *E-Governance in Developing Nations*. ICFAI University Press. 2007. Hyderabad. Pp.73-86. ISBN-81-314-0720-9
24. Pani, N. & Mishra, S.S. 2007. "Information and Communication Technology in Education: The Reality of Mobile Learning". *SEARCH – A Journal of Arts, Humanities and Management*, Vol.II. Reprinted in Pain, A. 2008. (ed.) *Modern Technology for human Development*. Hyderabad: ICFAI University Press.

Scholarly Books (Edited)

1. Mishra. S.S. & Ghosh, S. 2008 (ed.) *Decentralization and Development*. Hyderabad: ICFAI University Press. ISBN-978-81-314-1739-3
2. Mishra. S.S. & Karmakar, N. 2008 (ed.) *Just-in-Time: Concepts and Applications* (co-edited), Hyderabad: ICFAI University Press. ISBN-978-81-314-1560-3
3. Mishra. S.S. 2008 (ed.) *Pension Reforms: Some Concepts and Country Experiences*, Hyderabad: ICFAI University Press. ISBN-978-81-314-1480-4
4. Mishra. S.S. & Ghosh, S. 2008 (ed.) *Rural Development: Issues and Experiences*. Hyderabad: ICFAI University Press. ISBN-978-81-314-2066-9
5. Mishra. S.S. 2008 (ed.) *Federalism: Concepts and Practices*, Hyderabad: ICFAI University Press. ISBN-978-81-314-1997-7
6. Mishra. S.S. & Hussain, A. 2008 (ed.) *Social Justice: Concepts and Country Experiences* Hyderabad: ICFAI University Press. ISBN-978-81-314-1954-0
7. Mishra. S.S. 2008 (ed.) *E-Democracy: Concepts and Practices*, Hyderabad: ICFAI University Press. ISBN-978-81-314-1914-4
8. Mishra. S.S. & Hussain, A. 2008 (ed.) *Build-Operate-Transfer: Concepts and Experiences*. Hyderabad: ICFAI University Press. ISBN-978-81-314-2040-9
9. Mishra. S.S. & Panigrahi, P. 2008 (ed.) *Public-Private partnerships: A New Paradigm*. Hyderabad: ICFAI University Press. ISBN-81-314-1261-4

10. Mishra. S.S. 2007 (ed.) *Human Rights: An Introduction*, Hyderabad: ICFAI University Press. ISBN-81-314-1202-9
11. Mishra. S.S. & Gupta, R. 2007 (ed.) *Corruption: The Causes and Combating Strategies*. Hyderabad: ICFAI University Press. ISBN-81-314-0880-9
12. Mishra. S.S. & Hussain, A. 2007 (ed.) *Global Civil Society: perspectives and Initiatives*. Hyderabad: ICFAI University Press. ISBN-81-314-0836-1
13. Mishra. S.S. & Hussain, A. 2007 (ed.) *Participatory Development: An Introduction*. Hyderabad: ICFAI University Press. ISBN-81-314-0799-3
14. Mishra. S.S. 2007(ed.) *NGOs: An Introduction*. Hyderabad: ICFAI University Press. ISBN-81-314-0768-3
15. Mishra, S.S. & Mukherjee, A. 2007 (ed.) *E-Governance in Developing Nations* .Hyderabad: ICFAI University Press. ISBN-81-314-0720-9

SKILLS

Software packages – AMOS, SPSS, SmartPLS, STATA, Jamovi

PROFESSIONAL MEMBERSHIPS

- International Member- Annual, American Society for Public Administration (ASPA)
- National HRD Network – Life Member, Membership No.- L/BSR/37807/062010