

DEPARTMENT OF SOCIOLOGY AND SOCIAL WORK  
CENTRAL UNIVERSITY OF JAMMU  
END SEMESTER EXAMINATION  
Semester I (December 2016)

Roll No:

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Course No.: PGSSW1C004T

Max Marks: 100

Course Title: THEORY AND SKILLS OF WORKING WITH INDIVIDUALS Time: 3 hrs

Section A contains 10 MCQs and all are compulsory.  $10 \times 1.5 = 15$

Section B contains 10 short answer questions of 8 marks each with internal choice.

Any 5 should be attempted.  $5 \times 8 = 40$

Section C contains 5 long answer questions of 15 Marks each. Any 3 should be attempted.  $3 \times 15 = 45$

**SECTION A**

1. The volunteers of American Charity Organisation Society were called
  - (a) Almoners
  - (b) Friendly visitors
  - (c) Social workers
  - (d) Therapists
2. Case work witnessed a shift from individual modification to environment modification in the year
  - (a) 1930
  - (a) 1940
  - (b) 1950
  - (c) 1960
3. Select the odd one out:  
Empowerment refers to
  - (a) the ability of client to use the knowledge and skills of others in furthering their own interest
  - (b) the ability of client to be open to developing the problem-solving skills to address their situation
  - (c) the client seeing himself as the agent of change
  - (d) the client pursues his/her goals with dependence on the case worker
4. "The social worker does have the authority emanating from his/her own knowledge and skills, from the declared functions of the agency and from society in general in terms of its sanction."  
This statement implies that the use of authority in case work is
  - (a) Absolute
  - (b) Superiority to the client
  - (c) Responsibility for the client
  - (d) Wilful imposition
5. The stage one of Robert's Crisis Intervention Model requires:
  - (a) Rapidly Establish Rapport
  - (b) Identify the Major Problems
  - (c) Deal with Feelings and Emotions
  - (d) Psychosocial and Lethality Assessment

6. In the Task centered Model, the 3 T's are
- (a) Target, Tasks, Time limit
  - (b) Target, Technique, Time limit
  - (c) Therapy, Tasks, Time limit
  - (d) Target, Tasks, Tactics
7. Select the odd one out regarding Supervision-
- (a) Regulates professional ethics
  - (b) Investigation of the client
  - (c) Supports client
  - (d) Protects the caseworker
8. Select the odd one out regarding observation-
- (a) Observation of natural behaviour
  - (b) Involvement in the interview process
  - (c) Subjective observation
  - (d) Non verbal behaviour
9. Online therapy is best suited to the needs of
- (a) Clients in rural areas
  - (b) Clients in tribal areas
  - (c) Disabled population
  - (d) All of the above
10. The focus of case work in correctional setting is on
- (a) reformation
  - (b) reprimand
  - (c) punishment
  - (d) prosecution

### Section B

#### Unit-I

1. Describe the Social Case work process.

OR

2. Write short notes on the following:
- a. Scope of Case work
  - b. Use of case work in community organisation

#### Unit-II

3. What are the important considerations of a Case work-client relationship?

OR

4. Write short notes on the following:
- a. Contract in Case work
  - b. Empowerment

**Unit-III**

5. Discuss the Problem Solving model.

OR

6. Discuss the Socialisation Model of Cooley.

**Unit-IV**

7. Write short notes on the following:

- a. Verbal and non verbal techniques of helping
- b. Reflective discussion

OR

8. How recording proves helpful in case work? Discuss from the perspective of the client and the case worker.

**Unit-V**

9. What are the major areas of intervention in schools?

OR

10. Write on the scope of case work in medical setting.

**Section C**

1. Define case work. Discuss its importance in the Social work profession.
2. What are the different client systems in Casework? Specify the approach of the caseworker in each client system.
3. What are major constructs of the Ecological Model?
4. Discuss the Process and Narrative recording formats.
5. How does information technology assist in casework practice?