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Ravi Prakash, Shalabh Dwivedi, Sudarshan Sharma, Jasvinder Pal Singh	A Study of CRM Solution Using Salesforce	GlobalEmerging Innovation Summit (GEIS-2021)	Bentham Books	pp. 502-511	2021	978-1-68108-902-7 (Bentham Books)	Doi:10.2174/9781681089010121010060
Kumar R., Singh J.P., Srivastava G.	Altered Fingerprint Identification and Classification Using SP Detection and Fuzzy Classification	Proceedings of the Second International Conference on Soft Computing for Problem Solving (SocProS 2012), December 28-30, 2012	Advances in Intelligent Systems and Computing (AISC), Springer	pp. 1343–1349, Vol. 236	2014	2194-5357	https://doi.org/10.1007/978-81-322-1602-5_139
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