



Central University of Jammu

Rahya-Suchani (Bagla), Distt. Samba, Jammu, J&K-181 143

www.cujammu.ac.in , Ph: 01923-249658

e-Tender No.: 15/2020-21

e-Tender Notice for Supply & Installation of
Bench top Powder X-Ray Diffractometer

(Two Bid System)

Release Date : 04.12.2020;

Last Date : 28.12.2020; 1400Hrs.

Central University of Jammu

Central University of Jammu (CUJ) invites bids through e-tendering mode from Original Equipment Manufacturers (OEM) /Authorized Dealers for supply & installation of **Bench top Powder X-Ray Diffractometer** at CUJ for Academic, Education and Research purpose. Bids shall be submitted through online mode only at <https://cujammu.euniwizarde.com>

Tender Notice Number	:	15/2020-21
Release Date of the Tender	:	04.12.2020
Last date for the submission of Tender	:	28.12.2020; 1400hrs.
Opening date of Tender	:	28.12.2020; 1500hrs. (In case tender opening day declared holiday for any reason the tender will be opened on next working day at same time.)
Name and Address of the University	:	Registrar, Central University of Jammu Rahya-Suchani (Bagla), Distt. Samba, Jammu, J&K-181 143 www.cujammu.ac.in
Telephone	:	Ph: 01923-249658
E-Mail Address	:	registrar@cujammu.ac.in & purchase@cujammu.ac.in
Earnest Money Deposit (EMD)	:	EMD of Rs.92000/- must be submitted through Netbanking/Debit/Credit card/ RTGS/NEFT challans @ https://cujammu.euniwizarde.com

S. No.	Equipment	EMD
1.	Bench top Powder X-Ray Diffractometer	Rs.92000/-

Note: Offers without EMD shall not be entertained. The bidders registered with NSIC are exempted from submission of EMD. Bidders claiming EMD exemption shall submit valid NSIC certificate along with tender.

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GUIDELINES FOR PREPARATION OF TENDER**INSTRUCTIONS TO BIDDERS**

1. **Preface:** Central University of Jammu (CUJ) intends to purchase equipment, **Bench top Powder X-Ray Diffractometer** from Original Equipment Manufacturers (OEM) / authorized dealers, to be installed at University Campus Rahya-Suchani (Bagla),
2. **Call for Tender:** Bids are invited through e-tendering mode from eligible OEM/authorized dealers for **Supply and installation of Bench top Powder X-Ray Diffractometer** at CUJ for ACADEMIC, EDUCATION and RESEARCH purpose. Bids shall be submitted through online mode only at <https://cujammu.euniwizarde.com>
3. **Availability of tender form:** The Bidder shall download the Tender Enquiry Document from the websites; www.cujammu.ac.in, <https://eprocure.gov.in/cppp> and <https://cujammu.euniwizarde.com> and shall not tamper/modify it including downloaded Price Bid template in any manner. In case, the same is found to be tempered/modified in any manner, Tender/Bid will be summarily rejected and EMD would be forfeited.
4. **Submission of tender:** Bids shall be submitted through online mode only at <https://cujammu.euniwizarde.com> Bidding process is online but Technical Bid must be submitted (both online & offline). Hard copy of Technical Bid in sealed cover (with respective marking superscripted in bold) should also be sent by post to the “Registrar, Central University of Jammu, Rahya-Suchani (Bagla), District Samba – 181143 (J&K)” prior to bid opening date/time and the same must be uploaded online at <https://cujammu.euniwizarde.com> Tenders received late shall not be considered.
5. **Bid security / EMD:** EMD of Rs.92000/- must be submitted through Net-banking/Debit/Credit card/RTGS/NEFT challans @ <https://cujammu.euniwizarde.com>
6. The bidder(s) are advised that they should regularly check the University website www.cujammu.ac.in, <https://eprocure.gov.in/cppp> and <https://cujammu.euniwizarde.com> as any change in terms and conditions, specification, date etc shall be notified on the University website www.cujammu.ac.in, <https://eprocure.gov.in/cppp> and <https://cujammu.euniwizarde.com> only.
7. Intending bidders are advised to visit www.cujammu.ac.in, <https://eprocure.gov.in/cppp> and <https://cujammu.euniwizarde.com> regularly till closing date of submission of bid, for any corrigendum.
8. Either the Indian agent on behalf of the Principal/OEM or Principal/OEM itself can bid. If an agent submits bid on behalf of a Principal/OEM along with the Authorization Certificate for this tender from the OEM, the same agent shall not submit a bid on behalf of another Principal/OEM in the same tender for the same item/product. All bids other than those from the Principal/OEM should be supported by an authority letter from the manufacturer authorizing the supplier to tender on their behalf. In case of manufacturer, a certificate or a copy thereof to the effect that the bidder is manufacturer of the equipment must be accompanied with the technical bid prepared as per 'Annexure – J'.

9. **“Financial Bid”** must be prepared as per Annexure – D and submitted alongwith **Manufacturer’s original price list** through online mode only at <https://cujammu.euniwizarde.com>
10. Reference of supply: Name and contact details of the premier educational Institutes where the similar equipment has been installed as per Annexure-F. If possible, copies of at least two purchase orders may be attached. Central University of Jammu reserves the right to inspect the equipment for its actual performance in any of the listed Institute.
11. Tenders must accompany a copy of the **“General Financial Terms and Conditions”** section of this document, signed and stamped on each page indicating that they agree to these.
12. The Tenders will be opened at the University campus as per given schedule. If the Tender opening day happens to be official Holiday then the tenders will be opened on the next working day, in the presence of bidders whosoever may wish to be present.
13. The tenders received late, without earnest money, without required documents or incomplete in any respect / Misleading will out rightly be rejected. Submission of documents (by facsimile, email and so on) is not acceptable.
14. If the supplier/firm is manufacturer/authorized dealer/sole distributor of any item, the certificate to this effect should be attached.
15. Availability of Spares/Consumables: The tenderer must give certificate duly signed and stamped by manufacturer for the availability of spares/consumables and servicing of instrument for at least 5 years. Supplier should give an undertaking that spares parts/consumables will be supplied within the specified periods as and when ordered.
16. The tender competing in technical evaluation will only be considered for financial evaluation. The price envelops of others will not be considered. Financial bids of only technically acceptable offers will be opened for further evaluation and ranking before awarding the contract.
17. The financial proposal shall be opened in the presence of the tenderers or their representative who choose to attend. The prior information in this regard will be given to the qualified tenderers.
18. The printed literature and catalogue/brochure giving full technical details should be included with the technical bid to verify the specifications quoted in the tender.
19. Service Manual/Circuit Diagram: It is specifically required that the bidders will supply all the operating & service manuals and circuit diagrams along-with the equipment.

20. Schedule of e-Tender:

1.	Published Date	04.12.2020
2.	Bid Document Download / Sale Start Date	04.12.2020
3.	Bid Submission Start Date	04.12.2020
4.	Bid Document Download End Date	28.12.2020; 1355Hrs.
5.	Bid Submission End Date	28.12.2020; 1400Hrs.
6.	Bid Opening Date(Technical)	28.12.2020; 1500Hrs.
7.	Tender process fee (online mode)	Rs.5000 + GST
8.	EMD (online mode)	Rs.92000/-

GENERAL FINANCIAL TERMS AND OTHER CONDITIONS

1. **Acceptance of Terms & Conditions:** Bidders must confirm the acceptance of all the terms and conditions of this tender. Any non-acceptance or deviations from the terms and conditions must be clearly mentioned. However, tenderers must note carefully that any conditional offer or any deviation from the terms and conditions of this tender enquiry may render the bids liable for rejection.
2. **Prices:** Quoted prices should be firm, inclusive of insurance and FOR Central University of Jammu, Rahya-Suchani (Bagla), Distt. Samba, Jammu, J&K (Either Import or Indigenous) and complete break up of all taxes and duties payable by the university should be clearly defined otherwise it will be presumed that the rates quoted are inclusive of all these charges and nothing extra will be paid. Special Discount/ Rebates, whichever applicable to an educational institution, may also be specifically indicated. For Import items, prices may be quoted in foreign currency. Exchange Rates of foreign currency will be taken from RBI website as on opening of the technical bids for the purpose of conversion in Indian rupees. In case of offers received in INR as well foreign currencies, evaluation shall be based on all inclusive landed cost.
3. **Taxes:** All kinds of Statutory Taxes will be paid by the purchaser on the basis of supportive Documentary Evidence.
4. **Indigenous items:** The items which can/are to be provided indigenously may be listed separately and the items to be provided indigenous should be quoted in INR only.
5. **Country of Origin:** Country of origin of the quoted item should be mentioned in the offer in case of Import item.
6. **Payment :**
 - a). **Items supplied by Indian Bidder: Through RTGS/Demand Draft:** 90% payment will be made within 30 days from the date of receipt of material at Central University of Jammu, successful installation of the equipment and acceptance by the University and balance 10% after and on the submission of performance bank guarantee valid for warranty period + 3 months.
 - b). Items directly supplied by overseas Principal/ OEM: Through Telegraphic Transfer/ Foreign Demand Draft:**
 - (i) 90% payment will be made through TT/FDD after receipt of material at Central University of Jammu alongwith dispatch documents viz. Original invoice giving full details of the goods, Packing list, Certificate of country of origin, Manufacturer's test certificate and guarantee, Certificate of insurance and Bill of lading/airway bill etc. and submission of performance bank guarantee for 10% of order value, either by the principal company or by their Indian agent valid for warranty period + 3 months and
 - (ii) Balance 10% payment after successful installation of the equipment and acceptance by the University.
7. **Parts of Equipment:** Where the equipment is composed of several subunits/components, the rate should be quoted for each subunit/ component. The University reserves the right to increase or decrease the number of subunits/ components and number of equipment according to its requirements. The rates in

ambiguous terms will render the bids liable to rejection. The words “Not quoting” should be clearly written against any item of equipment for which the tenderer is not quoting.

8. Micro and Small Enterprises (MSEs) registered with District Industries Centres (DIC) or Khadi and Village Industries Commission or Khadi and Village Industries Board or Coir Boards or National Small Industries Corporation (NSIC) or Directorate of Handicraft and Handloom or having Udyog Aadhaar Memorandum or any other body specified by Ministry of Micro, Small and Medium Enterprises shall be entitled to avail the facilities as per Public Procurement Policy for MSEs.

9. **To avail the facilities as per Public Procurement Policy for MSEs & start-ups under the category relevant to the tender work/supply, requisite documents are to be uploaded with the technical bid.**

10. **Public Procurement Preference to Make in India, Order 2017 (and as revised/amended time to time) is applicable. Benefit under Public Procurement Preference to make in India, Order 2017 (and as revised/amended time to time) shall be given to eligible bidder, subject to submission of documentary proof by the bidder, required under the said PPPMI order.**

11. **Validity:** Tenders should be valid for three months from the last date of its submission.

12. **Opening of Tenders:** Tenders complete in all respect will only be considered. Tenders will be opened at the University campus as per given schedule. If the Tender opening day happens to be official Holiday then the tenders will be opened on the next working day, in the presence of bidders whosoever may wish to be present.

13. **Incomplete or Misleading Tenders:** Tenders received late or incomplete in any respect/ misleading without earnest money& without required documents will out rightly be rejected. No responsibility with regard to postal delays due to any reason whatsoever will be accepted.

14. **Right to reject:** The CUJ reserves right to accept/reject any or all the Tenders at any time without assigning any reason.

15. **Delivery Schedule:** Supply and installation must be in 4 weeks.

16. **Installation:** Installations and Training of the equipment under purchase will be of free of cost.

17. **Penalty for non/late delivery of material:** If the supplier fails to deliver and install the material/equipment within the stipulated delivery period of the Supply/Purchase order/contract the same is liable to pay penalty charges at 0.5% of the cost of goods/ services per week, not exceeding maximum limit of 10% of the cost of complete unit of equipment/material so delayed to installed.

18. **Custom Duty & Excise Duty Exemption:** The University being a public funded and non-commercial research institution is exempted from paying Custom Duties vide notification no. 51/96-custom and the provision of the said notification will apply. University will provide DSIR certificate, Custom Duty Exemption Certificate (CDEC), road permit and other necessary certificates. Since the University does not have any Clearing Agent, the Supplier is required to get the consignments cleared on behalf of the University. The admissible Custom Duty will be reimbursed to the Supplier on production of documentary evidence of payment of Custom Duty. The equipment should come straight from the nearest Airport to the University and not be taken to warehouse/ Godown. In case of inspection by the Customs, legible seal of Custom Officials should be present along the tearing of consignment.

19. Central University of Jammu is eligible for payment of GST @ 5% in terms of Govt. Notification No. Notification No. 47/2017-Integrated Tax (Rate), dt. 14th November, 2017 and Notification No. 10/2018- Integrated Tax (Rate), the 25th January, 2018 for which necessary certificates will be provided by the University.

Further, University will also provide Certificate under SRO 129 of 2012, if applicable, for exemption of entry tax on scientific instruments.

20. **Security Deposit:**

a. Firm/bidder/Supplier is required to submit security deposit @10% of the order value in the shape of FDR/PBG favouring **Central University of Jammu** within 30 days from the date of acceptance of Purchase Order. Failure to submit security deposit in the stipulated time will lead to forfeiture of EMD.

b. On faithful execution of the Supply/Work order/contract on all respects, including warranty period, the security deposit of the contractors/supplier shall be released.

c. In the event of default on your part in faithful execution of Supply/Work order/contract, the security deposit shall be forfeited by an order of the Registrar of the University. The forfeiture of security deposit shall be without prejudice to any other right arising or accruing to the university under relevant provisions of the Supply/Work Order/contract like penalty/damages for delay in delivery provisions under Negligence& default clause including suspension of business dealings with the university for a specific period.

21. **Warranty/ Guarantee:** Bidders are required to submit comprehensive warranty/ Guarantee certificate as per given Performa at Annexure-H.

22. Equipment quoted should be latest model confirming to technical specifications as per tender document.

23. Manufacturer's original price list must be enclosed alongwith the price bid.

24. **Arbitration:**

a. If it any time any question dispute or difference what so-ever shall arise between the purchaser/University and the contractor/supplier, upon or in relation to or in connection with purchase order/contract, either party may forthwith give to the other notice in writing of the existence of such question dispute or difference and the same shall be referred to sole arbitration of a nominee of the purchaser/University, who shall give a reasoned/speaking awards. The award of the sole arbitrator shall be final and binding on the parties under the provisions of the Indian Arbitration Act-1997(Amended up to date) and of the rules, there under. Any statutory amendment, modification or re-enactment thereof for the time being in force, shall be deemed to apply and be incorporated in the contract/purchase order. The sole Arbitrator shall be any officer of the University who name is approved by the Vice Chancellor. It will not be objectionable if the Sole arbitrator is an officer of the university and he has expressed his views on all or any of the matter in question of dispute or difference.

b. Upon every or any such reference, the cost of and incidental to the reference and award respectively shall be at the discretion of the sole arbitrator so appointed who may determine the amount there of or direct the same to be fixed as between the solicitor and client or as between party and shall direct by whom & to whom and in what manner the same is to be borne and paid.

c. The work under the contract shall, if reasonable possible continue/during the arbitration n proceedings and no payment due or payable by the purchaser/university shall be withheld on account of such proceedings.

25. **Site Preparation:** The supplier shall inform CENTRAL UNIVERSITY OF JAMMU about the site preparation along with technical bid, if any, needed for the installation, must provide complete details regarding space and all infrastructural requirements needed for the equipment, which CENTRAL UNIVERSITY OF JAMMU will arrange before the arrival of equipment to ensure its early installation and smooth operation thereafter. The supplier may offer his advice and render assistance to CENTRAL UNIVERSITY OF JAMMU in the preparation of the site and other pre installation requirements.

26. **Annual Maintenance Contract (AMC):** Duly signed and stamped certificate with rates of 3 years maintenance contract after expiry of warranty period should be attached with the technical bid as per Annexure-H. AMC charges will be taken into consideration for price comparison. Successful firm will be required to agree for payment of penalty for exceeding permissible time during maintenance period.

27. **Civil Suit Jurisdiction:** All legal proceedings in connection with this Supply/Purchase order/Contract shall be subject to the territorial jurisdiction of the local Civil Courts, as per Indian Laws, at JAMMU only.

28. Financial Bids of only such tenderers shall be opened who are technically qualified. Technical criteria shall be as per checklist (Annexure-M).

29. Conditional tenders shall liable to be rejected.

30. **Cancellation :** The University reserves the right to cancel the Supply/purchase order as a whole or in part at any time or in the event of default on the part of the Suppler prior to the receipt of information regarding taking in hand of the manufacture of material against the Supply/Purchase order/dispatch of material to the consignee.

Annexure-C

TECHNICAL SPECIFICATIONS

1.	X-ray Generator:	<p>Max. continuous rated output: 600W or more Voltage: 10-30 kV in increment steps of 0.1 kV</p> <p>Current -0-20 mA in increment steps of 0.1 mA</p> <p>HT Stability better than +/-0.01% HV output for change in main of +/- 10 %.</p> <p>Safety key to enable and disable x-ray generation</p> <p>Regulation features include: arc suppression, over voltage, over current and over power.</p> <p>Automated tube warm up, tube ramping Necessary software and hardware for diagnostics capable of checking the equipment parameters/ calibration etc.</p>
2.	X-ray tube:	<p>X-ray Tube: 1500 Watt Long fine focus Cu ceramic x-ray tube Take-off angle: 6°</p>
3.	Goniometer:	<p>High Precision, Vertical $\theta/2\theta$ (inclined x-ray tube tower to prevent powders from spilling)</p> <p>Range: 1 ...150° 2θ</p> <p>Radius: 140 mm or Higher Scanning Speed: 0.01 ~ 100 degree/min or better Max Motor speed: 500deg/min or better Accuracy: $\pm 0.02^\circ 2\theta$</p> <p>Divergence: 4 fixed to be included</p> <p>Soller Slit: Incident and diffracted beam</p> <p>Receiving Slit & Anti-scattering slit(SS): As per Powder Application requirement</p>
4.	Optics:	<p>-Fixed slits as per powder xrd applications requirements. -Set of divergent and anti-scatter slits suitable to the design of the xrd system.</p>
5.	Detector:	<p>High-speed silicon strip based detector with at least 500 Silicon Strips or more. Should be able to work in both 1D as well as 0D modes</p>
6.	Sample stage:	<p>Rotating Sample Stage for optimized particle statistics</p>
7.	Samples holder	<p>1. Multi sample holder : 01 (4 or above solid sample holder at a time)</p> <p>2. Amorphous Polymer holder : 06 (3 Double-sided sample holder and 3 Deep sample cups)</p>
8.	Software:	<p>Software should have a provision for the following: All active operations should be controllable through the software Simultaneous data collection and data processing facility</p> <ul style="list-style-type: none"> Facilities for peak search, peak match, and pattern treatment

		<p>such as data smoothing, background subtraction, 2θ correction, Klug's Equation (Binary mixture), multiple pattern display $K\alpha_1$ & $K\alpha_2$ calculation and removal, integrated intensity calculation, relative intensity ratio (RIR) quantitative</p> <p>analysis and crystallite size. Crystallography Open Database (Over 300,000 structures for Search-Match & Rietveld) Size-Strain Analysis</p> <ul style="list-style-type: none"> ○ Scherrer Method ○ W-H plot
9.	Computer systems:	<p>Computer: Desktop PC with windows 10</p> <p>Interface: Ethernet</p> <p>Necessary software for operation and data acquisition, analysis.</p>
10.	X Ray Tube Cooling	Internal water cooling radiator and tank or External Cooling
11.	External Chiller:	Compact and suitable Chiller for smooth running of XRD with 3-year warranty or integrated Internal water cooling system is more preferable
12.	Power Requirement:	100-250VAC, 60 Hz, 10 A, Single Phase and Compatible UPS for Instrument along with all quoted accessories, operation for minimum 15 minutes of back up
13.	Installation and commissioning:	The instrument to be installed tested and commissioned by representative of supplier at our premises to the satisfaction of user free of cost.
14.	Training:	The supplier should provide the training on site free of cost.
15.	Safety:	<p>The system should be housed in a high safety standard radiation enclosure as per National & international norms</p> <p>Standards</p> <p>Compliant with: CE, ANSI N43.2 or AERB</p> <p>Interlocked enclosure door for auto x-ray off.</p>
16.	Warranty:	1 year from the date of installation
17.	Reference Sample:	NIST SRM or LaB6 to be included for instrument verification
18.	Vendors Requirements:	1. The manufacturer and/or their Indian representative should have service center in North India and. In case of breakdown or failure of equipment respective engineer should attend the issue within 48 hours of intimation
19.	Optional items	ICDD PDF-2 database

(Following details are required to be submitted by bidder about quoted item in respect to above technical specifications)

Name of the Equipment _____
Name of the Manufacturer _____
Make of the Equipment _____
Model Number _____
Country of Origin _____

Place:

Date:

Signature of Authorized Person

Designation

Seal

2. Items of Indian Origin:

Sr. No.	Item with code number	Qty.	Price (INR)
	Total Price		
	*GST		
	Packing forwarding, freight and insurance including all taxes etc.		
	Total (2)		

(In Words _____ only)

3. AMC/CMC/Extended Warranty (Whichever is applicable as per Annexure I):

Sr. No.	Item with code number	Price (INR)
1.	CMC/AMC Charges for 1 st year after the expiry of warranty period.	
2.	CMC/AMC Charges for 2 nd year after the expiry of warranty period.	
3.	CMC/AMC Charges for 3 rd year after the expiry of warranty period.	
	Total price	
	GST	
	Total (3)	

(In Words _____ only)

This is certified that the rates quoted above are not more than the rates charged from any other Institution/Department/Organization.

Place:

Signature of Authorized Person

Date:

Designation

Seal

- i. **The University being a public funded and non-commercial research institution is exempted from paying Custom Duties vide notification no. 51/96-custom and the provision of the said notification will apply. University will provide DSIR certificate, Custom Duty Exemption Certificate (CDEC), road permit and other necessary certificates. Since the University does not have any Clearing Agent, the Supplier is required to get the consignments cleared on behalf of the University. The admissible Custom Duty will be reimbursed to the Supplier on production of documentary evidence of payment of Custom Duty. The equipment should come straight from the nearest Airport to the University and not be taken to warehouse/ Godown. In case of inspection by the Customs, legible seal of Custom Officials should be present along the tearing of consignment.
- ii. *Central University of Jammu is eligible for payment of GST @ 5% in terms of Govt. Notification No. Notification No. 47/2017-Integrated Tax (Rate), dt. 14th November, 2017 and Notification No. 10/2018- Integrated Tax (Rate), the 25th January, 2018 for which necessary certificates will be provided by the University.
- iii. University will also provide Certificate under SRO 129 of 2012, if applicable, for exemption of entry tax on scientific instruments.
- iv. In case of offers received in INR as well foreign currencies, evaluation shall be based on all inclusive landed cost. Exchange Rates of foreign currency will be taken from RBI website as on opening of the technical bids for the purpose of conversion in Indian rupees. AMC charges will be taken into consideration for price comparison.
- v. **Manufacturer's original price list must be submitted through online mode only & uploaded alongwith price bid.**

FORMAT FOR NON-BLACKLISTING OF SUPPLIER

I/ We _____Manufacturer/partner/Authorized Distributor/Agent (strike out which is not applicable) of (Supplier) _____ do hereby declare and solemnly affirm that the individual/firm/company is not black-listed by the Union/State Government/Autonomous body.

Deponent

Address _____

I/ We hereby solemnly declare and affirm that the above declaration is true and correct to the best of my knowledge and belief. No part of it is false and nothing has been concealed.

Deponent

Dated: _____

(Note: To be furnished on non-judicial stamp paper duly attested by the Oath Commissioner.)

COMPLIANCE SHEET

Sl. No.	Specifications as per tender (point wise)	Compliance of the quoted model	Compliance of alternate model, if any	Remarks (Deviations)

Signature and seal of the Manufacturer/Bidder

Date: _____

Place: _____

Note: Where there is no deviation, the statement should be returned duly signed with an endorsement indicating "No Deviations"

(Furnishing of wrong statement may lead to debar from the future purchases of CENTRAL UNIVERSITY OF JAMMU)

CERTIFICATE OF WARRANTY

- a) I/We certify that the warranty shall be for a period of **12 months**, starting from the date of satisfactory installation, commissioning and handing over of the equipment and of the works conducted therewith covered under the supply order in working order. During the warranty period, I/we shall provide free “after sale service” and the replacement of any part(s) of the equipment or rectification of defects of work of the equipment will be free of cost. The replacement of the parts shall be arranged by us, at our own cost and responsibility. We undertake that the above warranty shall begin only from the date of satisfactory and faultless functioning of the equipment for 30 days at CENTRAL UNIVERSITY OF JAMMU premises. The benefit of change in dates of the warranty period shall be in the interest of the University.
- b) During the warranty period, we shall provide at least 3 preventive maintenance visits.
- c) All complaints will be attended by us within 2 weeks of receipt of the complaint in our office.
- d) In case the replacement /repair of defective material is not carried out within 02 weeks of intimation of defects, then we shall pay interest @ 12 per cent per annum on the value of each complete operational unit of equipment beginning from the date of becoming defective up to date of its re-commissioning after replacement/repair.
- e) We certify that the equipment being/quoted is the latest model and that spares for the equipment will be available for a period of at least 5 years and we also guarantee that we will keep the organization informed of any update of the equipment over a period of 5 years.
- f) We guarantee that in case we fail to carry out the maintenance within the stipulated period, CENTRAL UNIVERSITY OF JAMMU reserves the right to get the maintenance work carried out at our risk, cost and responsibility after informing us. All the expenses including excess payment for repairs/maintenance shall be adjusted against the Performance Bank Guarantee. In case the expenses exceed the amount of Performance Bank Guarantee, the same shall be recoverable from us with/without interest.
- g) We shall try to repair the equipment at CENTRAL UNIVERSITY OF JAMMU premises itself. However, the equipment will be taken to our site on our own expenses in case it is not possible to repair the same at CENTRAL UNIVERSITY OF JAMMU. We shall take the entire responsibility for the safe custody and transportation of the equipment taken out for repairs till the equipment is rehabilitated to the CENTRAL UNIVERSITY OF JAMMU after repair Any loss of equipment or its accessories under our charge on account of theft, fire or any other reasons shall be at our sole risk and responsibility which will be compensated to CENTRAL UNIVERSITY OF JAMMU for such losses at the FOR value for the damaged/lost equipment/part, including accessories.
- h) We undertake to perform calibration after every major repair/breakdown/taking the equipment for repair out of CENTRAL UNIVERSITY OF JAMMU premises.
- i) In case of extended warrantee, we undertake to carry out annual calibration of the equipment.
- j) We guarantee that we will supply spare parts if and when required on agreed basis for an agreed price. The agreed basis could be an agreed discount on the published catalogue price.
- k) We guarantee to the effect that before going out of production of spare parts, we will give adequate advance notice to you so that you may undertake to procure the balance of the life time requirements of spare parts.
- l) We guarantee the entire unit against defects of manufacture, workmanship and poor quality of components.

Place:**Signature of Authorized Person****Date:****Designation****Seal**

Annexure-I

ANNUAL MAINTENANCE CONTRACT

1. During the service contract period, the firm shall provide at least 3 preventive maintenance visits per year and attended to all emergent and break-down calls.
2. The service contract charges must be quoted separately for each year strictly as under and quoting of rates in ambiguous terms or in percentage terms etc. shall render the tender liable to rejection:
3. Rates:
Rate for 1st year after the expiry of warranty period.= _____ (Rupees in words).
Rate for 2nd year after the expiry of warranty period.= _____ (Rupees in words).
Rate for 3rd year after the expiry of warranty period.= _____ (Rupees in words).
4. The service contract charges should be quoted only for services. The cost of any replacement parts/components shall be paid by the CENTRAL UNIVERSITY OF JAMMU . University will not bear any travel cost; stay of service personal. Service provider/Contractor will arrange spare parts/components and the cost of the same shall be paid by University.
5. All the complaints will be attended by the firm within a week of the dispatch of the complaint to their office. In case there is delay of more than a week in attending to a complaint then the number of days in excess of the permissible response time shall be counted and fine equivalent to double the service contract charges shall be recovered from the firm on per day basis.
6. The right to accept the reason(s) for delay and consider reduction or waive off the penalty for the same shall be at the sole discretion of Vice Chancellor, CENTRAL UNIVERSITY OF JAMMU .
7. We undertake to carry out annual calibration of the equipment.
8. We undertake to perform calibration after every major repair/breakdown/taking the equipment for repair out of CENTRAL UNIVERSITY OF JAMMU premises.
9. The replaced parts shall remain the property of the CENTRAL UNIVERSITY OF JAMMU .
10. All service contract charges will be invoiced twice in each year. The payment of the invoice will be made afterwards.
11. No price revisions will be accepted by the CENTRAL UNIVERSITY OF JAMMU during the entire tenure of the service contract agreement.

Place:

Signature of Authorized Person

Date:

Designation

Seal

FORMAT FOR MANUFACTURER'S AUTHORISATION CERTIFICATE

To,

The Registrar
Central University of Jammu,
Rahya-Suchani (Bagla), Distt. Samba, Jammu, J&K-181 143

Sub: Tender for “_____”.

Dear Sir,

We, _____, who are established and reputed manufacturers of _____, having factory/office at _____, hereby authorize M/s _____ [name & address of agents/distributors] to bid, negotiate and conclude the order with you for the above goods manufactured by us.

We shall remain responsible for the tender/Agreement negotiated by M/s _____, jointly and severely. No company or firm or individual other than M/s _____ are authorized to bid, negotiate and conclude the order in regard to this business against this specific tender as for all business in the entire territory of India.

An agency commission of ____% included in the FOR price is payable to M/s _____. We hereby extend our full guarantee and warranty as per the terms and conditions of tender for the goods offered for supply against this invitation for bid by the above supplier.

1. _____
2. _____

*specify in detail manufacturer's responsibilities+ the services to be rendered by M/s _____ are as under:

- i) _____
- ii) _____

[Specify the services to be rendered by the agent/distributor] In case duties of the agent/distributor are changed or agent/ distributor is changed it shall be obligatory on us to automatically transfer all the duties and obligations to the new Indian Agent failing which we will ipso-facto become liable for all acts of commission or omission on the part of new Indian Agent/ distributor.

Yours faithfully,
[Name & Signature]

For and on behalf of M/s. _____ [Name of manufacturer]

Note: This letter of authorization should be on the letterhead of the manufacturing concern and should be signed by a person competent and having the power of attorney to bind the manufacturer.

APPLICATION FORM

To be Filled Completely and Signed

1. Contact details of the head office of proposing firm:
 - a. Name-
 - b. Address-
 - c. Tel. No.-
 - d. Fax -
 - e. Email -
 - f. Web site (If any)

2. Name and full address of local office of proposing firm nearest to Jammu:
 - a. Name-
 - b. Address-
 - c. Tel. No.-
 - d. Fax -
 - e. Email -
 - f. Web site (If any)

3. Name and full address of manufacturer:
 - a. Name-
 - b. Address-
 - c. Tel. No.-
 - d. Fax -
 - e. Email -
 - f. Web site (If any)

4. Name of advising bank and account number:

5. SWIFT Code:

6. PAN, GST and TAN Number:

7. Manufacturing type (tick mark):
 - i. Import
 - ii. Indigenous
 - iii. Both

8. Country(s) of origin:

9. Any other relevant information:

DECLARATION BY SUPPLIER

“It is certified that I/we have carefully read and understood the entire general, special as well as specific terms and conditions of these documents and agree to abide by all of these. All the information and commitments provided with the bids are truthful and binding on the firm.”

Place:

Signature of Authorized Person

Date:

Designation

Seal

CHECK LIST

(TO BE FILLED COMPLETELY & PLACED IN ENVELOPE-I)

Sr. No.	Points to be verified	Yes/ No
1	Duly filled and signed Annexure: A to L attached.	
2	EMD (NSIC Certificate attached, if exempted).	
3	Photocopy of PAN, GST and TAN card.	
4	Copy of latest income tax return certificate.	
5	Spare part availability certificate.	
6	Certificate indicating country of manufacture.	
7	Site Preparation (Pre installation requirements) List	
8	Copy of "General Terms and Conditions" signed and stamped on each page.	
9	Affidavit duly attested by the Oath Commissioner/Executive Magistrate regarding non-black listing of supplier attached.	
10	In case of authorized agent/distributor, certificate/authorization letter in original, issued by the manufacturer for the tender, attached.	
11	Catalog of the equipment attached.	
12	In case of foreign suppliers quoting directly, name of Indian agent mentioned.	
13	Performance certificate issued by the existing users as mentioned in Annexure-F	

Place:**Signature of Authorized Person****Date:****Designation****Seal**

Annexure-N**INSTRUCTIONS TO BIDDERS FOR E-TENDER:**

Special Instructions for e-Tender. Submission of online Bids is mandatory for this Tender.

For conducting electronic tendering, CUJ is using the portal <https://cujammu.euniwizarde.com> of M/s ITI Ltd, a Government of India Undertaking.

1.0 Tender Bidding Methodology:

The offer should be submitted through e-tendering mode in the website <https://cujammu.euniwizarde.com> containing two e-bid viz. Technical and Financial Bid. The Bids will be uploaded along with all signed and scanned documents those are required for particular tender.

Digital Certificate:

It is mandatory for all the bidders to have class-III Digital Signature Certificate – Signing + Encryption (in the name of person who will sign the Bid) from any of the licensed Certifying Agency (Bidders can see the list of licensed CA's from the link www.cca.gov.in) to participate in e-tendering.

2.0 Registration:

To participate in the e-tendering submission, it is mandatory for applicants to get registered their firm/company in e-tendering portal of ITI. <https://cujammu.euniwizarde.com> to have user ID & password from M/s ITI Ltd., The Annual registration charges for vendors/suppliers are Rs.2000/+18%GST-per annum (Pay Online). The procedure for the registration is as under:

- 1) Go to the website <https://cujammu.euniwizarde.com> In the home page, click on “Registration”
- 2) In the Vendor Registration form, vendor has to fill up the all mandatory applicant details. After submission of registration form, you will get the verification link on your registered mail id, after verification you log in your account with your user id and password and complete the all activity related to registration etc. Document uploading, paid registration fee, after completion of registration payment, you need to send your acknowledgement copy on our held desk mail id helpdeskeuniwizarde@gmail.com | ewizardhelpdesk@gmail.com for activation of your account.

3.0 SEARCHING FOR ONLINE TENDER DOCUMENTS

There are various search options built in the e-tender Portal, to facilitate bidders to search active tenders by several parameters. These parameters could include Tender ID, Item/work id, Title, Date, etc.

Once the bidders had selected the tenders in which they are interested, bidder can pay the processing fee **Rs. 5000.00 + GST (NOT REFUNDABLE)** by Net-banking / Debit / Credit card then you may download the required documents / tender schedules, Bid documents etc. Once you pay both fees, tenders will be moved to the respective “Register” Tab. This would enable the e-tender Portal to intimate the bidders through e-mail in case there is any corrigendum issued to the tender document.

Please feel free to contact ITI Helpdesk (as given below) for any query related to e-tendering.

1. **Helpdesk landline No: 011-49606060**
2. **Mr. Akshay +919355030623**
3. **Mr. Anand +919355030602**